

# the green petal

## FREQUENTLY ASKED QUESTIONS:

**What do these flowers look like?** [www.sierraflowerfinder.com](http://www.sierraflowerfinder.com) is a great site to view the flowers.

**Can I get a mock up done of my flowers?** We are happy to do a mock up for you, at the cost listed above. On some orders we may have to charge an additional \$50-100 for special order. The reasoning behind this, is often we will have to order in many more of each flower (sometimes a minimum of 30 stems) and will then lose money on the order. I hope you can understand, as a small shop in a somewhat remote town, we are not able to offer free mock ups at this time.

**Do you have a minimum order?** We do have a minimum order of \$600 for weddings in June 15th - October 15th, our minimum for the rest of the year is \$350.

**How do I reserve my wedding date?** We have a \$300 retainer to hold the date. The retainer is not refundable, however, when you make your final wedding payment the retainer is credited to your total. You can pay your deposit by etransfer to [weddings@thegreenpetal.ca](mailto:weddings@thegreenpetal.ca) , or calling with your credit card information. Of course, you are always welcome to stop by the shop to pay it as well!

**When should I reserve my date?** As soon as you feel confident you would like The Green Petal to be your florist! Typically July, August,

and September are the quickest months to book up. We do operate on a first- come –first serve for those who have paid their deposit.

**Can I make changes to my order?** Absolutely! You are welcome to “tweak” your order up until one month before the wedding. We will contact you at this time, to ensure you have everything you need. After this, you cannot subtract items from your order, but upon the florist discretion you may be able to add items.

**Is there a contract to sign?** Yes, this is on the last page of the quote you are sent, please sign it when you are ready to reserve your date.

**When is final payment due?** Payment in full is due 3 weeks before your wedding date. (e-transfer, credit card, debit, card, and cash are all accepted)

**Do you deliver, or do I need to pick up the flowers?** We do offer delivery. Please ask for pricing. If you prefer to have a friend pick them up, we will be happy to have them ready at your requested time.

**I’m eloping, is there another option for me?** We do offer an elopement package, contact us for more details.

**Do you have items other than flower to help me decorate?** Yes! We do offer décor rental. From framed love quotes, a great selection of specialty vases & containers, vintage typewriter, small desks and tables, and rustic benches for your guests, and more. Our inventory is always growing, so if you don’t see it- ask! Please visit our website [www.thegreenpetal.ca](http://www.thegreenpetal.ca) to view our rentals.

**When do I need to return the rental décor by?** Typically we require them to be returned within 36 hours. This can be adjusted on an individual basis, depending on the items popularity (ie: if a bride has requested it for the next weekend, etc.)

